

# INTERNATIONAL CONFERENCE

# Skyward Bound: Innovating the FUTURE OF AVIATION

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# Views on the European Commission's Passenger Mobility Package & upcoming policy developments

Roberta Filosa, Policy Analyst, ERA  
Aula Castoldi – Monastero Sant'Agostino – Città Alta (Bergamo)  
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# Passenger Mobility Package <sup>(1)</sup>

- Adopted in November 2023
  - Three proposals:
    - 1) Proposal for a revision of the four regulations on passenger rights (including Regulation 261/2004) and Regulation 1107/2006 on the rights of persons with reduced mobility
    - 2) Proposal for a regulation on passenger rights in the context of multimodal journeys
    - 3) Proposal for a revision of the Package Travel Directive
- Step forward in updating the relevant EU regulation governing air passenger rights, **BUT** much more needs to be done [i.e., key issues related to EU261 out of scope]

# Passenger Mobility Package (2)

- **Omnibus proposal [Amending Regulation (COM(2023) 753)]**
  - Transfer of passengers' information between airlines and intermediaries
  - Clarifications on the reimbursement process (7+7 days timeframe)
  - “Minimum Service Quality Standards”
  - PRM's accompanying person travelling free of charge, when required by the airline's commercial policy

# Passenger Mobility Package (3)

- **General comments on multimodality**

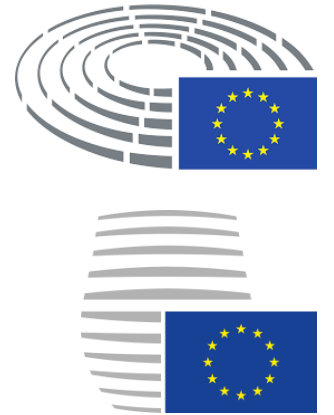
- Opportunities for commercial agreements with rail companies to offer “single multimodal contracts” are limited for regional airlines
- Multimodal journeys should be regulated by commercial agreements

- **Passenger rights in the context of multimodal journeys [COM(2023) 752]**

- Sharing of travel information
  - Incl. times schedules and conditions, minimum connecting times, disruptions and delays [planned and in real time]
- Combined multimodal tickets i.e., “separate transport contracts which are combined by a carrier or intermediary on its own initiative, and which are purchased by means of a single payment by the passenger”
  - Issue with intermediaries selling airfares on their own account → Not all OTAs have a contractual relationship with the airlines !

# What policy developments can we expect in the coming months?

- 2024 has been a **year of regulatory transition** with the European Parliament elections for 2024-2029 mandate
- TRAN Committee will soon start in-deep work on the Passenger Mobility Package
- Technical discussions are happening within the Council on the multimodal proposal [“general approach” expected to be presented at the next Transport Council in December 2024]
- Hungarian Presidency will not work on the 2013 proposal



# Closing remarks

- Passenger Mobility Package should facilitate the re-opening of negotiations between the co-legislators on Regulation No 261/2004
- The 2013 proposal is still valid → Step in the right direction to reach a fairer balance between passengers' rights and carriers' obligations
- Coordination & joint efforts between airlines associations are key

**An ERA study into Regulation EU261: passenger compensation for delayed or cancelled flights**

Does it really protect the passenger?



# Thank you!

[Roberta.Filosa@eraa.org](mailto:Roberta.Filosa@eraa.org)





european regions airline association